



# Chopwell Primary Healthcare Centre



## Patient Participation Group

Would you be interested in joining our Patient Participation Group? Please ask to speak to Miss Samantha Cromar or Roshan Hassan and they can register you.

### Practice Opening Hours:

**Mon** 9am-1pm & 2pm– 6pm

**Tues** 9am-1pm & 2pm – 6pm

**Wed** 9am-1pm & 2pm- 6pm

**Thurs** 9am-1pm

**Fri** 9am – 1pm & 2pm – 6pm

### Prescriptions

All prescriptions will need to be requested:

Online: please ask at reception for a registration form.

In Writing: Using either re-order slip or on a piece of paper with your name and date of birth added.

The Practice does not accept prescriptions over the telephone due to safety reasons.

## Newsletter Spring 2021

### COVID-19 Coronavirus Outbreak

Dear Patients,

We are still open and here for you and we are continuing to provide services as we have been doing throughout the COVID-19 pandemic.

If you need medical advice or treatment, please ring us on 01207 561736 or, for non-urgent advice or treatment, visit our website and send us your query.

Due to coronavirus, how you contact us will be different at the moment. This is to limit face-to-face contact whenever possible and help stop the spread of coronavirus.

Online consultation requests for non-urgent help can be made at any time. They will be responded to as soon as possible, usually within two working days.

Alternatively, visit the local pharmacy for clinical advice on minor health concerns.

For urgent issues or out of hours, you can also call the NHS on 111 or go online to seek NHS advice [111.nhs.uk](https://111.nhs.uk)

Please do not come to the surgery unless you have an appointment.

Appointments are being delivered face-to-face, by telephone, or using video calls and messaging to your mobile or computer – the practice team will assess what is most appropriate for you. If you have a preference about how to access care you can discuss it with your practice.

It is a requirement for patients to wear a face covering when entering the surgery and Wash their hands with soap using our toilet.

If you do have an appointment we would be grateful if you could come with your face covering on.

Covering your nose, mouth and chin. This can be in the form of a mask, scarf or handkerchief of any sort of fabric.

Many Thanks  
Chopwell Primary Healthcare Centre

**Please remember to cancel any  
unwanted appointments**



If you haven't already, please follow our facebook page for updates about the practice.



Ladies don't delay booking your Smear test.  
A Smear test could save your life.  
Don't ignore your invitations.

## Your Routine Appointments are still important

Patients can still book routine appointments and follow ups during the current pandemic. Things like; Smear, follow up reviews and baby immunisations are still going ahead at the surgery. Please, if you feel that you are due a review, contact our reception team.

## Childhood Immunisations

Vaccines save lives and promote good health. It is important children receive their routine vaccinations.

It is important that children still receive any vaccines that they are due during the pandemic.



## Remember

The practice is now live for **e-consultations**.

If you visit our website- <http://www.chopwellmedicalpractice.nhs.uk/>

A box will automatically appear on the screen of our home page. You can ask for help with a specific problem or condition, ask for general advice if you are not sure what your symptoms mean or request for administrative help for things like sick notes etc. You will be asked the same questions a doctor would ask in a face to face appointment. You would just fill out a simple form to get advice and treatment by the end of the next working day and you might not even have to come into the surgery. You can do it anytime, anywhere, even on your mobile.

## Have your say

GP Practices in Newcastle and Gateshead want to make their websites better for patients.

Share your thoughts:

[Bit.ly/NGbetterweb](https://bit.ly/NGbetterweb)

Download the **myGP** app



[www.mygp.io/app](http://www.mygp.io/app)

