



Chopwell Primary Health Care Centre



Patient Participation Group

Would you be interested in joining our Patient Participation Group? Please ask to speak to Miss Samantha Cromar or Roshan Hassan and they can register you.

Practice Opening Hours:

Mon 9am-1pm & 2pm – 6pm

Tues 9am-1pm & 2pm – 6pm

Wed 7.30am-1pm & 2pm – 7.15pm

Thurs 9am-1pm

Fri 9am – 1pm & 2pm – 6pm

Prescriptions

All prescriptions will need to be requested:

Online: please ask at reception for a registration form.

In Writing: Using either re-order slip or on a piece of paper with your name and date of birth added.

The Practice does not accept prescriptions over the telephone due to safety reasons.

Newsletter Summer 19

Extended Opening Hours From July 2019

There will be appointments available from 7.30am until 19.15pm each Wednesday. Appointments available in these extended hours will be with either the Nurse or Health Care Assistant.

Help us to keep up to date

Please ensure that you inform us of any changes to your personal details such as name, address, telephone numbers etc

This is to avoid any delays should we ever need to contact you.

We welcome your feedback

We welcome your comments and suggestions. You can find our Suggestions Box located in the waiting room.

The surgery has been discussing the potential use of Social Media as a way of keeping our patients up to date. We would like to ask whether the use of Facebook is something our patients would be interested in. If you think this would be useful to you then please let a member of staff know.



Thank you



SAME DAY HELP FOR YOUR POORLY CHILD

If your child has become unwell in the last few days and you would like urgent advice then please contact the surgery and we will arrange for a clinician to speak to you and if necessary to see your child, today - this could save you an unnecessary trip to A+E or a Walk-in Centre. Can we also make you aware of the 'Little Orange Book', which provides expert help for parents and carers on how to manage common problems in babies and small children.



Important reminder to book your childrens Immunisations

Immunisation is a simple and effective way of protecting children from serious diseases. It not only helps protect individuals, it also protects the broader community by minimising the spread of disease. Vaccines work by triggering the immune system to fight against certain diseases

PLEASE REMEMBER TO CANCEL ANY UNWANTED APPOINTMENTS

Unfortunately we experience a very high number of patients not attending their appointments. Please remember to cancel your appointments if you can no longer attend. This means we can offer these to other patients in need and avoid wasting clinician's time.
Thankyou

E-Consultations

The practice is now live for e-consultations.

If you visit our website- <http://www.chopwellmedicalpractice.nhs.uk/>

A box will automatically appear on the screen of our home page. You can ask for help with a specific problem or condition, ask for general advice if you are not sure what your symptoms mean or request for administrative help for things like sick notes etc. You will be asked the same questions a doctor would ask in a face to face appointment.

You would just fill out a simple form to get advice and treatment by the end of the next working day and you might not even have to come in to the surgery. You can do it anytime, anywhere, even on your mobile.



INFORMATION ZONE

**Helping patients to
manage their own
health**

At Chopwell, we believe in encouraging patients to find information about keeping in good health. We will actively help our patients to manage their medical problems by providing access to good quality information.

Our new Information Zone, located in the Waiting Room