

# Chopwell Primary Health Care Centre

#### $\overline{\text{Winter 2015}}$

#### Inside

#### Live well Gateshead

Information on help provided by the Gateshead council to live healthy is on page 2.

EPS (Electronic Prescription Service) came in to force in June 2015.



#### **Practice Opening Hours:**

**Mon** 9am – 1pm then 2pm – 6pm (6:30pm – 7:15pm Extended hours)

Tues 9am - 1pm then 2pm - 6pm

Wed 9am - 1pm then 2pm - 6pm

**Thurs** 9am – 1pm

Fri 9am - 1pm then 2pm - 6pm

We may be closed half day for training purposes one day every month:

#### Possible training dates:

 $9^{\rm th}$  June 2015,  $8^{\rm th}$  July 2015,  $22^{\rm nd}$  Sept 2015,  $7^{\rm th}$  Oct 2015,  $12^{\rm th}$  Nov, 20th Jan 2016,  $25^{\rm th}$  Feb 2016,  $8^{\rm th}$  Mar 2016



## Newsletter

### NHS Health Check

Every one of us is at risk of developing heart disease, stroke, diabetes, kidney disease and some form of dementia. The good new is that these conditions can be often prevented, even if you have a family



history of them. An NHS Health Check can help you by assessing your risk of developing health problems and giving you personalized advice on how to reduce the risk of developing these problems in the future. The NHS Health Check involves a few straightforward health test e.g. blood pressure and cholesterol tests and some simple questions about your medical history. Take charge of your long – term health, with NHS Health Check and book your appointment with one of our Practice Nurse today by contacting our reception team either by calling in at the surgery, online or by telephone. This appointment will take approximately 20 minutes.

#### Are you and unpaid carer?

Do you care for someone who cannot manage on his or her own because of an illness or frailty, or who is suffering from a physical or mental disability or from substance abuse? If you are providing a significant amount of care directly to that person, without any payment, you are a carer! You have access to a whole range of support, from practical help in providing care to personal support in solving problems. As a carer you are entitled to a free assessment of your situation. Please ask at reception or visit:

http://www.chopwellmedicalpractice.nhs.uk/patient-information/are-you-a-carer/

# Were you aged 70, 78 or 79 on 1st of September 2014?

Don't let shingles become a burning issue. You may be eligible to receive vaccination against shingles. Please ask your GP and your Practice Nurse or ask for leaflet at the reception, you can also visit www.shingleaware.co.uk for more information.

# Online Patient Services

- Beat the phone queues
- Online 24 hours a day
- Special blocked appointments for online booking only
- Repeat prescriptions
- Access to your medical records
- Electronic Prescription (coming soon)

For further information please contact the reception or visit



#### You and your long term condition

If you answer "yes" to any of these questions, then a new way of delivering care is likely to help. "Care Planning" aims to help people with long term conditions to be more informed and more involved in making decisions about their own care. So you might find your clinic appointments arranged a little differently to help you be more involved and this is part of Care Planning.

You can also get more information from the Year of Care website: www.yearofcare.co.uk

If you haven't had your flu jab yet, contact the practice to arrange it as soon as possible.



Did you know that you can now book an appointment to see a Nurse / GP at wither Blaydon or Trinity Square? Appointments are available 7 days a week at both sites.

You may be offered one of these appointments when the practice has no same day appointments left and we would encourage you to consider using then.

Please contact the reception Team for more information on how to book on 0191 4604239.



# Live well Gateshead

Live well Gateshead offers
everyone full health and
wellbeing assessment, which
may take place on phone or
face to face. It takes 20
minute complete, and focuses
on range of health and
wellbeing measures.
They can help you develop a
personal action plan to help
you achieve your goals
including:

- Stop smoking support
- Alcohol awareness
- Healthy eating
- Being more active
- Improving confidence
  They can provide individual,
  group or family support can
  help you access other
  services including:
  - Debt Management
  - Housing advice
  - Employment services
  - Community groups
  - Volunteering opportunities

They are open 7 days a week, Contact them on 0800 014 9092.